

# TrueNorth Wealth & Impact, LLC

## Form CRS

December 1, 2023

### Introduction

TrueNorth Wealth & Impact, LLC is registered with the Securities and Exchange Commission as an investment adviser. Fees for brokerage and investment advisory services differ among broker-dealers and investment advisers and it is important that you understand the differences. Free and simple tools are available to research firms and financial professionals at [Investor.gov/CRS](https://investor.gov/CRS), which also provides educational materials about broker-dealers, investment advisers, and investing.

### What investment services and advice can you provide me?

We offer a variety of investment advisory services to retail investors, including investment management through a wrap fee program, wealth management, financial planning, consulting and retirement plan consulting.

- When you engage our firm for investment management services, we will provide ongoing advice and monitoring of your investments. In your investment management agreement with us, you have the option to give us discretion to determine the investments to buy and sell in your account, or you may retain discretion and make the ultimate decision regarding the investments we purchase or sell on your behalf. We generally require a minimum initial investment of \$1,000,000 per household to open an account. We do not require a minimum investment amount to maintain an account.
- When you engage our firm for consulting or financial planning services, we will provide advice regarding your investment goals and objectives, balance sheet, tax planning, risk management, retirement, cash flow, and other investment planning needs. Our consulting and financial planning services do not include monitoring of your investments.
- Our investment advice is not limited to proprietary products or a limited menu of products or types of investments.

**You should carefully review our Form ADV Part 2A Brochure and Wrap Brochure, which is available at <https://adviserinfo.sec.gov/firm/321238>, for more detailed information about our services.**

#### **Please ask us the following questions to better understand our services:**

Given my financial situation, should I choose an investment advisory service? Why or why not? How will you choose investments to recommend to me? What is your relevant experience, including your licenses, education, and other qualifications? What do these qualifications mean?

### What fees will I pay?

- For investment management and wealth management services, we charge fees based on a percentage of assets under management. These fees are assessed quarterly in advance. You should be aware that the more assets there are in your account, the more you will pay in fees. This means we have an incentive to encourage you to increase the assets in your account. Our wrap program fees include advisory fees, most transaction costs, and fees for clearing and custodial services, and therefore may be higher than a typical asset-based advisory fee. A wrap fee program may not be the lowest cost option if you would like to restrict your investments to open-end mutual funds or other long-term investment products.
- For financial planning and consulting services, we charge on an hourly or flat fee basis. We may charge a retainer prior to beginning services and invoice you the remaining fee upon completion of services. When you pay us on an hourly or fixed fee basis, it will not include fees for implementing any advice or recommendations made. This means we have an incentive to recommend additional advisory services to you for which we earn additional fees.
- In addition to our fees, you may incur additional fees and costs related to the investments in your account, such as custodian fees, account maintenance fees, wire transfer fees, internal management fees of mutual funds, redemption fees, and other product related fees.

You will pay fees and costs whether you make or lose money on your investments. Fees and costs will reduce any amount of money you make on your investments over time. Please make sure you understand what fees and costs you are paying. It is important that you carefully review our Form ADV Part 2A Brochure and Wrap Brochure, which is available at <https://adviserinfo.sec.gov/firm/summary/321238>, for additional information about our fees.

**Please ask us the following questions to better understand the impact of fees and costs on investments:**

Help me understand how these fees and costs might affect my investments. If I give you \$10,000 to invest, how much will go to fees and costs, and how much will be invested for me?

## What are your legal obligations to me when acting as my investment adviser? How else does your firm make money and what conflicts of interest do you have?

*When we act as your investment adviser*, we have to act in your best interest and not put our interest ahead of yours. At the same time, the way we make money creates some conflicts with your interest. You should understand and ask us about these conflicts because they can affect the investment advice that we provide you. Here are some examples to help you understand what this means:

- Your broker-dealer and custodian provide us with access to electronic systems that assist us in managing your account, as well as research, software, other technology, and discounts for products and services offered by third-party service providers. These economic benefits give our firm an incentive to recommend the broker-dealer and custodian over another broker-dealer and custodian that do not provide similar benefits.

**Please ask us the following question about our conflicts of interest:**

How might your conflicts of interest affect me, and how will you address them?

You should carefully review our Form ADV Part 2A Brochure and Wrap Brochure, which is available at <https://adviserinfo.sec.gov/firm/summary/321238>, for more detailed information about our conflicts of interest.

## How do your financial professionals make money?

Our financial professionals receive a salary and have the opportunity to receive a discretionary bonus based on the success of the firm, their individual performance and/or amount of assets they service. This is a conflict of interest because our financial professionals have an incentive to encourage you to increase the assets in your account.

## Do you or your financial professionals have legal or disciplinary history?

No, please visit [Investor.gov/CRS](http://Investor.gov/CRS) for a free and simple search tool to research our firm and your financial professional.

**Please ask us the following questions about our disciplinary history:**

As a financial professional, do you have any disciplinary history? For what type of conduct?

## Additional Information

You can find additional information about our investment advisory services in our Form ADV Part 2A Brochure and Wrap Brochure, which is available at <https://adviserinfo.sec.gov/firm/summary/321238>. You can request up-to-date information and a copy of our relationship summary by contacting us at (417) 434-9400.

**Please ask us the following questions to better understand who to contact with any questions or complaints:**

Who is my primary contact person? Is he or she a representative of an investment adviser or a broker-dealer? Who can I talk to if I have concerns about how this person is treating me?